

SUCCESS STORIES

Accelerate



INDUSTRY SECTOR: BEHAVIORAL HEALTH

Problem:

- Employees were emailing hundreds of audit/financial forms back and forth to each other
- Employees had difficulty keeping track of where all the documents were in the process

Solution:

- Provide digital coordination all audits, organization-wide
- System keeps track of hierarchical approval structures so customer billings aren't overlooked

Result:

- Centrally located records/improved audit trails = Improved resident care with reduced risk
- Dashboards/weekly reports/notifications improved response times to business-critical items
- Increased productivity - 200%; annual savings - \$45K; development cost savings - \$250K

INDUSTRY SECTOR: MEDICAL BILLING

Problem:

- Billing vendor had to manually divvy up billing tasks to employees through a painstaking process
- In-process status was lacking, because completed work had to be manually tallied at day's end
- This lack resulted in unassigned work being manually divvied out to employees later than planned

Kent Business Solutions is an authorized re-seller of Accelerate, a no-code process automation platform. Accelerate has a great track record of successful implementations.

Check out these success stories to learn more!

KENT BUSINESS SOLUTIONS

HELPING ORGANIZATIONS TO BECOME PROFITABLE BEYOND THEIR IMAGINATION!



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INDUSTRY SECTOR: MEDICAL BILLING (cont.)

Solution:

- Accelerate now allows them to automatically assign work
- Real-time status gives instant visibility of every process step

Result:

- Productivity increase of 200% with coding output; 300-400% increase in data entry output
- Non-Accelerate projects of this size typically cost \$650-\$750K; project cost was only \$70K!
- These results have been achieved with only 20% of the current process being automated

INDUSTRY SECTOR: TRANSPORTATION

Problem:

- Client received quote of +\$1M to create a system for tracking claims across multiple parties
- Old process was decentralized and required frequent, multiple emails to determine status

Solution:

- Accelerate now digitally tracks status with real-time metrics
- Email notifications are automatically generated
- Accelerate now provides employees real-time access to info in response to customer inquiries

Result:

- Achieved 30-40% yearly savings over the previous process
- Realized cost savings of \$980K on build and implementation; it cost only \$20K for this project!

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